The COVID-19 situation is fluid. Please check the SSW website frequently for the most updated information.

Updated on March 13th @ 8:30pm

Frequently Asked Questions: Student Services & Field Education

FIELD EDUCATION:

Please carefully read the Field Education Continuity Plan for Disruption of Field Placement Activities document that was emailed to you on March 12, 2020.

Q: What policies and guidelines should I follow regarding the COVID-19 situation?

➤ You should follow all policies and guidelines from UConn (check your UConn email regularly for updates), your field agency, and other relevant bodies (e.g., your state, the U.S. Centers for Disease Control and Prevention [CDC]).

Q: Should I continue to go to my field placement agency?

➤ Your health and safety are our primary concern. If the field agency is open, you should plan to attend as scheduled while closely monitoring your own health and safety. As an emerging professional, you are empowered to make an informed decision and consider options regarding field attendance related to health and safety. As per CDC and State of Connecticut guidance, you should consult with your personal physician regarding your own health situation. We support the informed decisions that you will make. This may mean that you do not go to your placement agency at this time.

Q: What if I choose to leave my field placement?

➤ If you feel unsafe or feel that your health is compromised by being in field, or if you have other compelling reasons why you cannot attend your field placement in person at this time, you may choose to leave your field placement. If you do, please inform your Field Instructor, Faculty Advisor, and the Field Education department. Alternative assignments will be developed for you.

Q: Will I be able to complete my field placement hours if I cannot go to my agency site?

➤ We are committed to working with students, faculty and agency Field Instructors to ensure that students successfully complete their field practicum and associated learning requirements.

Q: What happens if my field agency tells me that I have to leave my placement, or the agency closes?

➤ If either of these situations occur, discuss this with your Field Instructor and contact your Faculty Advisor immediately. Your Field Instructor should work with you to develop alternative assignments that can be done from home. These might include such things as reading, research, or projects.
Q: Where can my Field Instructor, Faculty Advisor, and I find examples of possible alternative field learning activities that can be completed remotely or off site?
   ➢ A list of sample activities was emailed to students, field instructors, and faculty advisors on Thursday March 12. This list is also posted on this website in the Field Education section.

Q: What if I cannot reach my Field Instructor?
   ➢ Notify your Faculty Advisor as soon as possible.

If you still have questions, email the Field Education Department at sswfielded@uconn.edu. A staff member will be in touch with you.

STUDENT SERVICES:

Current Students:

Q. What if I have unreliable and/or no internet?
   ➢ Please communicate with your Professor, Advisor and Program Director if you encounter this issue. (Brenda.Kurz@uconn.edu – MSW Program Director and Lisa.Werkmeister_Rozas@uconn.edu – BSW Program Director).

Q. If classes are offered live; will I be able to access a recorded version?
   ➢ Professors will be in communication with students prior to March 23rd regarding online plan of action. Please communicate with your professor regarding specific course questions. Continue to check your Husky-CT as well as your emails.

Q. Could classes be posted as pre-recorded instead of live due to unreliable internet connection?
   ➢ Professors will be in communication with students prior to March 23rd regarding online plan of action. Continue to check your Husky-CT as well as your emails.

Q. If I am not able to access live web due to childcare (children home from school) – what can/should I do?
   ➢ Please communicate with your Professor, Advisor and Program Director if you encounter this issue. (Brenda.Kurz@uconn.edu – MSW Program Director and Lisa.Werkmeister_Rozas@uconn.edu – BSW Program Director).

Q. Will special applications be needed to participate?
   ➢ Further communication will be sent to students regarding online forms that will be used. It is encouraged to stay in touch with your professor.

Q. Could moving online affect my grade negatively?
   ➢ The online format will not negatively affect grades. Students will be graded and given credit as they normally would.

Q. Will registration be affected with the remote process? What should I do if there's an issue the day of?
   ➢ Registration for Fall and Summer 2020 will be on March 23rd, beginning at 9:00 am. Please prepare prior to the day of registration (see email which will be sent out regarding steps on March 16th 2020). Check your student-admin for holds, and place classes in your shopping cart, have a plan B. OSAS staff will be available via email to help support you on registration
day as normal. If you have any difficulties with registration, please feel free to email us at sswstudentservices@uconn.edu or 959-200-3687.

Q. Could there be a chance that I don’t get into a course?

- As always, there is a chance that you may not be able to get into a course as spaces are first come, first serve. It is best practice to have an alternative course schedule planned. The current circumstances should not impact these chances.

Q. Will the School be open if I needed a space to study and/or meet with staff?

- If you’re seeking a space to study and/or meet with staff – please contact the staff member via email and/or email sswstudentservices@uconn.edu.

Q. Will the May 6th Commencement Ceremony still take place?

- Commencement Ceremony is still planned to take place on May 6th 2020. If you have not already done so, please contact OSAS to pick up your tickets - sswstudentservices@uconn.edu.

Q. Will students be required to record final presentations? If so, how will students do this if they are group presentations?

- Please communicate with your professor about the best methods for final projects, papers and/or presentations.

Current Students – Resources:

Q. I am an international student – what services are offered?

- Please email international@uconn.edu and also check recent emails regarding Taxes, Travel, Text Alerts and more.

Q: Will CSD be available during this time?

- Even though the CSD Hartford physical office is currently working remotely, staff are available to assist you with your needs. CSD Hartford can be reached via the following alternative ways:

  - **Regional Campus Inbox:** Hartford.DisabilityServices@uconn.edu
  - **Regional Campus Coordinator (maternity leave starting 4/6/20):** Katie.Halbruner@uconn.edu
  - **Interim Regional Campus Coordinator & Beyond Access Coordinator:** Emily.Sears@uconn.edu

- Phone appointments with Katie and/or Emily can be scheduled through Nexus: www.nexus.uconn.edu.

- **CSD Storrs can also provide remote assistance during this time. You can contact CSD Storrs at csd@uconn.edu or 860-486-2020 (to leave a voice message).**

Q. What career coaching options will be used during this time:

- The Center for Career Development is committed to serving our students, alumni and community partners through a full complement of virtual offerings during the University closure. Phone or virtual career counseling session can be scheduled via the following link:
https://uconn.joinhandshake.com/login. If you have a question or need personal assistance, please call (860) 486-3013 and leave a message. Alternatively, you can email at uconncareer@uconn.edu.

If you still have questions, email us at sswstudentservices@uconn.edu and a member of the Student Academic Services department will be in touch with you.

If this situation continues past April 6, the University will be in touch with you – please check email and use uconn.edu for any updates on COVID-19.

Prospective Students

Q. If my school is delayed with conferral – how will that impact my admission into the Advanced Standing program?

- Conferral of degrees are required before beginning the MSW program. The first step is to confer with your current program to see how they are handling the completion of degree requirements during this period of time. If you anticipate this may be a conflict, please contact Office of Student Academic Services at sswstudentservices@uconn.edu.

Q. How will this impact my Financial Aid packages/decisions?

- Please refer to the UConn Financial Aid webpage for information about financial aid: https://financialaid.uconn.edu/

Q. How will or may this impact registration for courses?

- Registration will continue and should not be impacted. Please prepare prior to the day of registration. OSAS staff will be available via email to help support you on registration day as normal. If you have any difficulties with registration, please feel free to email us at sswstudentservices@uconn.edu.

Q. Will I still need to pay the deposit/acceptance fee?

- Yes, the deposit/acceptance fee is still required. The acceptance fee is a non-refundable deposit that will be applied to your tuition/fee bill.

Q. Will orientation sessions be impacted? Can this requirement be completed remote?

- All orientation sessions scheduled prior to April 6th have been postponed. Please continue to review your emails for future dates. There will be virtual and in-person options as orientation is mandatory for all incoming students. If you have any questions, please email us at sswstudentservices@uconn.edu.

Q. Will there be a delay in hearing back with an admission decision?

- Offices will be working normal hours during this period, applicants should be notified of decisions in a timely manner.
If you still have questions, email us at sswstudentservices@uconn.edu and a member of the Student Academic Services department will be in touch with you.

If this situation continues past April 6, the University will be in touch with you – please check email and use uconn.edu for any updates on COVID-19.