

Emily Loveland



38 prospect St • Hartford, CT 06103 • Phone: 860-324-0860 • E-mail: emily.loveland@gmail.com

Research Interests

Social welfare policy, food insecurity, human rights, politics, policy.

Education

University of Connecticut School of Social Work, West Hartford, CT

Masters of Social Work, August 2016

Concentration: Policy Practice, 4.0 GPA

Trinity College, Hartford, CT

Bachelor of Arts in Psychology, May 2011

Conference Presentations

Policy 2.0 Conference, St. Louis, MO 6/2016

Voting is Social Work: Expanding Social Work's Impact through Nonpartisan Voter Empowerment

“Consider yourself asked”: Engaging Social Work Students in the Electoral Process

Council for Social Work Education Conference, Atlanta, GA 11/2016

The Implicit Message of Social Work Education: Don't Be Radical!

Publications

Ostrander, Jason & Bryan, Janelle & Sandler, Addie & Nieman, Paula & Dimock Clark, Maureen & Loveland, Emily & Smith, Tanya. (2018). The political participation of first-year social work students: Does practice specialization matter?. *Journal of sociology and social welfare*. 45.

Relevant Experience

State of Connecticut Department of Social Services **Hartford, CT** 2/2012 -present

Public Assistance Consultant – SNAP Team 6/2018 - present

Interpret federal regulation and provide policy guidance to eligibility staff for accurate Supplemental Nutrition Assistance (SNAP) eligibility determination

SNAP Policy Subject Matter Expert to two of twelve regional eligibility offices - answer staff questions, conduct management evaluations, disseminate information, conduct Quarterly Statewide Operations Meetings

Comply and coordinate with overseeing federal agency -U.S. Department of Agriculture Federal Nutrition Services (FNS)

Project lead on the implementation of the Elderly Simplified Waiver to encourage SNAP participation and reduce administrative barriers for the elderly and individuals with disabilities

Eligibility Services Supervisor – Community Options 4/2017 - 5/2017, 10/2017 - 6/2018

Maintain a caseload and perform all duties of Eligibility Services Specialist while covering duties for a supervisor on extended leave

Monitor a unit of ten: completing time and attendance, performance reviews, resolve personnel issues

Consult and direct staff in difficult or complex case resolution, work with staff to interpret policy



Act as a liaison to other units within the Department of Social Services to route applications and interim casework, administrative hearings

Subject Matter Expert for Long Term Care Medicaid policy and newly launched ImpaCT eligibility system

Eligibility Services Specialist – Community Options Unit 10/2014 – 4/2017; 5/2017 – 10/2017

Determine financial eligibility for the elderly and individuals with disabilities in need of Long Term Care Title XIX 1915(e) home care services: an average of 23.2 applications per month (baseline: 18.13 applications per month)

Collaborate as a team to reduce pending Long Term Care Title XIX waiver applications by 20% over a 3-month period

Provide supervision and delegate tasks to eight eligibility service workers

Perform all duties of Eligibility Services Worker – Long Term Care

Provide policy interpretation assistance and systems training to approximately 40 staff upon launch of ImpaCT eligibility system

Nancy A. Humphreys Institute for Political Social Work West Hartford, CT 9/2015 – 6/2016

Intern

Conduct and manage research and publications regarding political participation and social work

Develop curriculum for voter engagement and advocacy trainings for UCONN and University of Nevada – Reno to be disseminated nationally; presented to four social work Macro Practice classes

Collaborate with Congressional Research Institute for Social Work Policy, Influencing Social Policy, and Nonprofit Vote to advance the Voter Engagement Program by creating a National Voter Engagement website

Write and research potential grant proposals regarding the Voter Engagement Program; awarded a grant from Fund for Social Policy for \$30,000 to advance Voter Engagement Program

Oversee two work-study students on data entry for Voter Engagement research

UCONN Office of Organization & Skills Development Hartford, CT 9/2014 – 6/2015

Intern

Develop change management and organization materials for integrated eligibility system project (ImpaCT) in effort to expedite public assistance administrative processing

Use oral and written communication skills to develop curriculum for ImpaCT project and present curriculum to management team

Facilitate, attend and take notes at ImpaCT project meetings

Author over seven newsletter articles covering the status of the ImpaCT project in an effort to communicate upcoming changes

Perform needs assessment to evaluate backlogged work and develop a policy proposal for reduction of overdue work