

NICOLE CAMPBELL

EDUCATION

Doctorate of Social Work - Southern Connecticut State University, New Haven, Connecticut **May 2021**

Master of Social Work with Concentration in Administration - Fordham University, Manhattan, New York **May 2004**

Bachelor of Arts in Legal Studies and English - Quinnipiac University, Hamden, Connecticut **May 2000**

EXTERNSHIP

Naugatuck Valley Community College, Waterbury, Connecticut **August 2020-May 2021**

- Co-teaching
- Advisement
- Curriculum development
- Oversee student club

Lecturer, Human Service Program

- HSE 101: Introduction to Human Services (Hybrid) Fall 2020
- HSE 202: Introduction to Counseling and Interviewing (Online) Spring 2021

PROFESSIONAL EXPERIENCE

Program Manager - Federal Department of Veteran Affairs, Newington, Connecticut **June 2014-July 2021**

- Assisted with training interns, fellows, medical, and nursing students.
- Played a key role as administrative supervisor for two social workers, an LMFT, a social work associate, and two peer support specialists, as well as local recovery coordinator liaison and co-chair of the Whole Health Work Group/Recovery Committee for the Newington campus educational and activity plan and recovery-oriented approaches.
- Established the Whole Health Group in PCP, PCHMI, and MHC, as well as the VA Whole Health initiative to meet the veteran's needs in partnership with the Newington firm director, Integrate Care, and Primary Care.
- Succeeded in the integration of MFT services into VACT MH firm and SWA services into Newington MHC, along with successful CARF surveys in 2016 and 2019.
- Offered hands-on support with program development and implementation of intimate Partner Violence Safe-at-Home and MFT unpaid practicum student training, along with the deployment of MH Education Expansion application for paid MFT student training.
- Brought significant increase to daily census 6 to 35-40 veterans per day, along with workload credit.

- Oversee daily program operations of the Psychosocial Recovery and Rehabilitation Center (PRRC), including staffing, training and development, chart, reviews, program reporting, and policies and procedures.
- Facilitate in-depth monitoring of assessment of program status and issues to recommend improvements to the leadership.
- Conceptualize and implement treatment plans and care for veterans in collaboration with VAMC administration and providers, community providers, state agencies, and federal agencies, including individual and group therapy.

Educational Counselor - Conntac, Meriden, Connecticut

November 2001-September 2004

- Assisted program participants with professional and educational growth.
- Collaborated with schools and participants to explore options for financial aid for post-secondary school.
- Communicated with high school counselors to assist with college preparation process.
- Developed individualized education plans for clients interested in post-secondary education.

Supervisory Social Worker - HUD-VASH Program, West Haven, Connecticut

August 2009-June 2014

- Provided expert oversight to clinical operations as the senior social worker to thoroughly assess veterans' mental illness and substance abuse issues and deliver appropriate therapy individually and/or in a group in collaboration with various community providers, VA resources, state, and federal agencies.
- Maintained proactive involvement in the enhancement of community and service systems, while supporting the training and professional development of psychiatry residents, psychology interns, medical students, PSR fellows, and social work interns on an outpatient psychosocial rehabilitation model.
- Served as an integral member of the Waterbury and Danbury Continua of Care to perform the following responsibilities:
 1. Quantitative analysis of unmet needs and identification gaps in continua of care.
 2. Continuous oversight, monitoring, and accountability for the implementation of continua of care.
 3. Management of process for McKinney project selection based on priority gaps.
- Developed and implemented a referral and service delivery system for supportive housing services of homeless veterans.
- Drove key efforts toward the expansion of the program from Waterbury to include Danbury and Torrington.
- Expertly handled housing choice vouchers valued at 500k, including proper distribution and allocation.

Clinical Social Worker - Federal Department of Veterans Affairs, West Haven, Connecticut February 2006 August 2009

- Met with clients to determine necessary services and make treatment recommendations.
- Explained available housing, domestic violence, employment, education and substance abuse treatment resources to clients.
- Entered client data in centralized database and maintained up-to-date case records for all clients.
- Referred family members to outside support options to assist with coping during times of increased stress.
- Conferred with clients to discuss options and goals for various services.

Inpatient Unit Clinical Social Worker - Federal Department of Veterans Affairs, West Haven, Connecticut October 2004-February 2006

- Assessed clients for abuse and neglect to compile documentation for court papers.
- Formulated treatment plan strategies with multidisciplinary teams to provide comprehensive and continuous care plan.

- Developed Functional Behavioral Assessment and Positive Behavioral Intervention Plan to identify cause of problem behavior, formulate strategies to address behavior and teach new behavioral skills.
- Completed detailed charts to summarize interaction with patients, formulate strategies to address behavior and teach new behavioral skills.
- Completed detailed charts to summarize interactions with patients and booked follow-up sessions.
- Helped clients develop new coping mechanisms and techniques to drive behavior modification.

PRESENTATIONS

Campbell, N. (2012). HUD-VASH Program: Communication Workshop. Veterans Affairs Medical Center, Newington, Connecticut

Campbell, N. (2013). HUD-VASH Program: Self-Care Workshop. Veterans Affairs Medical Center, Newington, Connecticut.

AWARDS

Connecticut Executive Association Excellence in Government Award/Network Director's I CARE Award 2008